

NEXTECH

WQ7429



Type C to Dual HDMI 2.0a Converter

Instruction Manual

PRODUCT INFORMATION:

1. Positive and negative plugs, as well as hot plugs, are supported by the Type C interface.
2. Downstream HDMI2.0a interface, single-port output maximum resolution 3840*2160/60Hz, dual-port display maximum support 3840*2160/60Hz resolution, and backward compatible with 1080P resolution.
3. A driver is not required. Drivers aren't necessary, it requires no power supply and is simple to operate.
4. The dual display allows MST extension under Windows, with a resolution of up to 4K 60Hz (Mac OS system does not support MST expansion function).
5. Support HDCP2.2, HDR and 3D mode;
6. Compatible with WIN7/8/8.1/WIN10 32-bit 64-bit operating system.
7. Compatible with a variety of devices, including laptops, mobile phones, and tablets.

FAQS:

1. **Why can't my TV or monitor reach 4K@60Hz HD resolution?**
Answer: Ensure that the host device has a computer port that supports the HDMI2.0 protocol to transmit 4K@60Hz high-definition video.
2. **Why can't the product support MST function normally when connected to my mobile phone/computer or tablet device?**
Answer: MST is currently only available under Windows 10 operating systems. Other Windows versions and Mac OS systems are not supported (mobile phones don't support this functionality).
3. **Why can't my mobile phone/computer or tablet device connect to the product to output the video screen normally?**
Answer: Verify whether the device has a Type C port that supports video output. The Type C port on some electronic devices is only capable of transferring data and charging (please refer to the official website of the device brand for more details).
4. **Why can't my computer's dual output go up to 4K60Hz, but only 4K30Hz?**
Answer: Check to see if your signal output source Type C interface supports DP1.4 output; if it just supports DP1.2, it will only go up to 4K30Hz.

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